

# Ghent-Authentic

Specialised in private, customised tours and exclusive visits in Ghent/  
Belgium

## Program and Prices 2023



**- We believe in the power of human connection -**

## I. Van Eyck's Ghent-Altarpiece: Private, exclusive, once in a lifetime, after-hours visit.

**Private visit to Van Eyck's world-famous Ghent-Altarpiece, after closing time!**  
An immersion in the stunning beauty of this masterpiece. Accompanied by an **inspiring Ghent-Authentic expert guide. A guaranteed winner!**



**Location:** **Saint-Bavo Cathedral Ghent** - pick up at the hotel possible

**Start time:** **Earliest start time 17h30 - latest start time 19h**

**Duration:** **1.5 hours** (can be shortened)

**Languages:** **EN/FR/NL/DE**

**Price:** **€ 1,500** (excl. 21% VAT<sup>1</sup>) - **max. 20p. Larger groups possible.** We split the group into smaller groups. Price e.g. 2 groups: € 3,000.00 (excl. 21% vat)

**Visits:** **Request in time.** Subject to availability of the cathedral.

👉 **Popular with companies because of the exclusive character, world fame and its very short walking distance from most of the hotels in Ghent**

<sup>1</sup> VAT exempt for (non) EU companies with VAT number



## II. Ghent-Authentic's Highlights & Hidden corners tour

This cozy, guided, **private walking tour** is **the perfect introduction** to the **historic and authentic heart of the city center** !

We alternate **well-known highlights** such as the **iconic Graslei/Korenlei, St-Michaels bridge** and the **Castle of the Counts** with lesser-known but very **charming, hidden, authentic spots** in the city center. The walk is easy-going. The walking distances are short. The guide is enthusiastic, fun and competent.



**Location:** Historic city centre

**Start/End:** Hotel pick-up, St-Michaels square or St-Baafs square

**Duration:** 1.5h or 2h

**Distance:** 1,5 km

**Languages:** EN/FR/DU/DE

**Price:** € 275.00 for 1.5h/ € 350.00 for 2h (+ 21% vat<sup>2</sup>) - max. 20p/guide

**Extra:** local drink/beer/Ghent tasting: (€8.50/p) and/or chocolate stop (€3.50/p excl. 21% vat)

**Tip!** Combo with boat trip possible (see III)

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<sup>2</sup> VAT exempt for (non) EU companies with VAT number

### III. Ghent-Authentic's Combo Boat & Walking Tour

This tour combines **the best of both worlds!** Enjoy a **private boat trip** on the canals and **a walk alongside the highlights** of the historic city center of Ghent. Together with your **private Ghent-Authentic guide**, you will experience **the best of Ghent** in a relaxing and fun way. **The ideal formula for everyone.**



**Location:** Historic city center

**Start/End:** Pick-up hotel/Graslei

**Duration:** 2h: 45 min boat tour + 1h15 walking

**Distance:** 1.5 km

**Languages:** EN/FR/DU/DE

**Price (during the day till 6pm<sup>3</sup>):** € 750.00 (excl. 21% VAT<sup>4</sup>) - max. 20p/guide

**Price (evening, from 6 pm):** € 950.00 (excl. 21% VAT) - max. 20p/guide

**Extra:** **Local drink/beer/tasting:** (€8.50/p.) and/or chocolate stop (€3.50/p excl. 21% VAT). Drinks and snacks on board are also possible. Price on request.

<sup>3</sup> The type of boat varies according to availability, group size, weather conditions. It can be sailed open or closed. We make the best choice from the boats available and according to the weather conditions. The price remains the same.

<sup>4</sup> VAT exempt for (non) EU companies with VAT number



## IV. The Book Tower: Top-architecture, University landmark, best view of Ghent!

**Exclusive visit** of one of the most **iconic buildings in Ghent: the Book Tower** by master, genius, architect **Henry van de Velde**. **Top architecture from the 1930s**, recent **top notch restoration**, and **at the top floor a magnificent view** of Ghent!

Make a **lasting impression with this private, behind the scenes visit**, together with a **Ghent-Authentic expert guide**.



**Location:** Rozier 9

**Private visit** possible as well **during the day**, during **the evening** as during **the weekends**.

**High in demand program**. **Make your reservations in time!**

**Duration:** 1,5h<sup>5</sup>

**Prices week/day:** € 350.00  
(excl. 21% VAT<sup>6</sup>)

**Prices weekends/evening<sup>7</sup>:**  
€ 450.00 (excl. 21% VAT)

+ **Entrance fee:** € 4.00/p  
**minimum of € 60.00/group**  
(excl. 21% VAT)

**Max. 20p/guide**

*☞ Due to our partnership with Ghent University we can offer a private visit to this exquisite landmark building. The building is not open to the general public.*

*☞ Tip companies: Private rent Book Tower + catering + private tours with Ghent-Authentic possible. Prices on request.*

<sup>5</sup> Can be shortened to 1h or 1h15 - Prices remain the same.

<sup>6</sup> VAT exempt for (non) EU companies outside Belgium, with VAT number

<sup>7</sup> after 5pm

## V. De KROOK - Landmark, Top-architecture, Hotspot!

Located at the intersection of Ghent's historic center and the bustling student area, the 'Krook' rises. **Landmark**, place to be, city library and so much more. **Inspiring top architecture** of **Coussée Goris & Pritzker Price winners RCR Architectes**, alongside the Scheldt river.

**Architecture tour** led by a **Ghent-Authentic guide** + **visit behind the scenes** + **the reading room** with a **magnificent view of the medieval towers of Ghent**.



**Location:** Krook - Miriam Makebaplein Gent

**Start:** Main entrance Krook

**Duration:** 2 hours, Monday-Saturday: 10am-7pm

**Languages:** EN/NL/FR

**Price:** € 350.00 (excl. 21% VAT<sup>8</sup>) - max. 20/guide

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<sup>8</sup> VAT exempt for (non) EU companies outside Belgium, with VAT number



## **VI. Exclusive visit *OLV Ter Hoye* Beguinage: UNESCO World Heritage. Hidden gem in Ghent.**

**Beguinages are unique to Flanders.** No wonder that the Unesco protects this **stunning, historic, peaceful ‘village’ within the city.** Its **endless alleys**, the **beautiful baroque church**, the **bleaching meadows** will make you want to stay longer. A real **oasis of peace, beauty and nature** in the heart of Ghent.

**Guided, private walk Unesco Beguinage + a visit behind the scenes + bubbles at a wonderful private beguinage house + meeting with** one of its **artistic residents**



**Location:** OLV Ter Hoye Begijnhof

**Start:** Main entrance Begijnhof/Beguinage - Lange Violettestraat Gent

**Duration:** 2h

**Languages:** EN/NL/FR

**Price:** € 450,00 (excl. 21% vat)<sup>9</sup> - max. 20/gids

**Extra:** Glass of sparkling wine at the residents house: € 5,00/p. (excl. 21%)

**Best time to visit:** during the day - spring/summer

**Visit:** Request in time - depending on the availability of the resident



**Ideal partner program for conferences, business meetings**

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<sup>9</sup> VAT exempt for (non) EU companies outside Belgium, with VAT number

## VII. Relaxing, private bicycle tour around Ghent: varied, urban, active.

Guided by a **professional Ghent-Authentic guide**, you cycle to **some idyllic, ancient, historic places** such as **the Bijloke, the Unesco Begijnhof, the vineyard of St. Peter's Abbey**, but also to some **hip Ghent hotspots** such as **the Krook, the student area, street art in Dok Noord**, etc. We cycle at a leisurely pace and make short stops along the way.



**Private bike tour: max. 15p/guide**

**Start/End:** Stadshal Ghent city center/bike rental

**Duration:** 2h

**Distance:** 5 to 7 km

**Ideal cycling time:** During the day

**Price:** € 450.00 (excl. 21% VAT<sup>10</sup>)

**+ bike rental. You can bring your own bike or rent a bike at <https://fietsambassade.gent.be/en/bike-point-Centrum>**

**+ Ghent is a bicycle-friendly city. However, tram tracks, cobblestones, etc. require good basic cycling skills.**

<sup>10</sup>VAT exempt for (non) EU companies outside Belgium, with VAT number



## VIII. Private tours and tailor-made programs - the specialty of Ghent-Authentic!

### 1. What does tailor-made entail ?

**All our tours are tailor-made.** This means that we **tailor each tour to the specific needs and background of the customer, both in terms of content and practicality.** For example, we will select different stops and content for an international company whose guests, partners are visiting Ghent for the very first time than for a local cultural organization who wants to deepen its knowledge of Ghent.

Tailor-made means **that your visit fits perfectly within your schedule, the rest of your activities** and that everything fits together seamlessly. We adapt to you, not the other way around.

Tailor-made also means, **upon request and after booking, tips & tricks, specific advice** regarding hotels and **restaurants in Ghent.** Ghent is our home city and we know the city through and through. As an **independent organization,** we give our honest advice about what we believe will suit you, your organization and budget best. **We don't take any commission** on the restaurants, hotels we recommend. It's just an advice. You do the actual booking.

Tailor-made means that **all our tours can be made shorter, longer or combined** according to your wishes.

### 2. Is tailor-made included in the price of our guided tours and exclusive visits?

Yes, it is.

### 3. Specific procedure for day programs and multi-day programs.

Since tailor-made day programs and multi-day programs require considerably more work and preparation, we proceed as follows:

- **Zoom session/brainstorming session of 30 min (free):** we are in contact with you, by phone, zoom or in person and give a first rough draft of what your program could look like in terms of content + a target price. **Then, if you decide you are interested in working with us,** we will create **a detailed, written, tailor-made day program or multi-day program.**
- **Detailed, written, tailor-made, program (paying): Advance payment of € 750.00 + VAT.** This amount will be **deducted from the total price of the booking.** However, if you would in the end decide not to book the program, the advance will not be refunded.

## IX. Still not found what you are looking for?

You can find more tours on our website: <http://www.ghent-authentic.com/>

## X. Our Values

### 1. We believe in the power of human connection

**People and personal contact are key to us** and this **before, during and after the tour.**

At Ghent-Authentic you will always find someone to help you, brainstorm with you, book for you. You can email us, call us within office hours or meet us in person at our **office in Ghent.**

### 2. Inspiring, licensed, competent Ghent-Authentic guides with a heart for our clients

At Ghent-Authentic we mainly work for (international) **business people** who chose Ghent as a place to meet, organise a conference and so on. In addition, the **added-value seekers**, looking for quality and service, also form a loyal clientele.

Ghent-Authentic guides are **highly educated, multilingual, licensed guides specialised in Ghent.** Did you know it requires **an intense 3 year -by the government certified- guiding program to become a licensed tour guide?** At Ghent-Authentic **we only work with licensed guides.**

Most of the Ghent-Authentic guides have a **business background** or are very familiar with it. We count lawyers, engineers, bankers in our ranks.

But above all we are **a close-knit passionate team that wants to inspire and help you to get the most out of your stay in Ghent.**

### 3. Think global, feel local

At Ghent-Authentic we love to welcome **customers from all over the world** to Ghent. We have **a worldly view.**

At the same time, we **actively promote the local community of which we are a part of.**

Our office is **located in the heart of Ghent.** We **only work with guides specialised in Ghent.** We only work with **local suppliers.** We advise our customers **local restaurants, shops, cafes.** After all, they make sure the authenticity of Ghent remains intact and that is precisely why people love to come to Ghent :)



**XI. THE GHENT-AUTHENTIC EXPERT TEAM -  
Inspiring, qualified, professional, local guides with a heart  
for Ghent.**



*- We believe in the power of human connection! -*

**12 years of expertise and passion in the heart of Ghent!**

**Our offices: Ajuinlei 1, 9000 Gent  
By phone: ma-di, do-vr within office hours at +32 9 269 52 18  
Or mail us [info@ghent-authentic](mailto:info@ghent-authentic)  
Also follow us on Facebook and Instagram**

## **XII. PRACTICAL INFORMATION AND CANCELLATION TERMS**

### **1/ How to book ?**

- **choose the program of your liking, send an email to [info@ghent-authentic.com](mailto:info@ghent-authentic.com) with preferred date, preferred starting time, preferred pick-up (hotel, other) billing information, contact person/mobile phone on the day of the event, a little more info about the group** (first time in Ghent, interests, what their program in Ghent looks like in general), **group size, language**
- **wait for your confirmation email: we are all set!**
- **for (multi) day programs, specific procedure, see VIII, 3.**

### **2/ Group size ?**

We guide for 1 person as well as for 100 people. In the latter case, we engage 5 private guides and therefore divide the group into 5 smaller groups. **We take max. 20 people per guide.**

### **3/ Payment ?**

**Invoice, bank transfer, pay pal, no cash payments**

### **4/ Advance/Deposit ?**

50% of the total amount is to be paid right after booking, unless we agree otherwise. The balance must be paid no later than the day before the event. You can also choose to pay in advance in one go

### **5/ Cancellation?**

**If the customer has to cancel, for whatever reason, the deposit will not be refunded. After all, all our tours are tailor-made and require a lot of preparation. In case of cancellation within two weeks before the event, 100% of the total amount due is due.**